

TITLE	Best Practice Guidelines of Diverse Communities Disaster		
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ABSTRACT	<p>In 2010 and 2011, the city of Christchurch and the Canterbury Plains area of New Zealand experienced a sequence of earthquake .</p> <p>Many of those who died were members of CALD communities (Culturally And Linguistically Diverse) After this disaster, a local inter-agency forum working with refugee and migrant groups, recognized that emergency and recovery information was inaccessible to many people of the community.</p> <p>In order to address these communication and information needs, the Community Language Information Network Group (CLING) was established in March 2011.</p> <p>The Report outlines CLING's post-disaster immediate and longer-term risk reduction achievements, the impact its information and communication strategies have had on stakeholders and the lessons learned during the six years since CLING was established.</p> <p>The Report proposes practical tips, a set of procedures for using language and sign interpreters, suggestions, methodologies and tools in order to better communicate with CALD communities as well as Recommendations to stakeholders and civil society.</p>
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